

GRADUS

Matting Template Service

The vast majority of matting templates are straightforward and an accurate easy to fit mat is delivered.

The following terms & conditions should be followed to ensure a satisfactory result.

1. A request for the template service should be made by contacting your local Area Sales Manager. Details for your local Area Sales Manager can be found by contacting Gradus on 01625 428922. Note – a lead time will apply and this can vary dependent on mat size and location.
2. The matting template service is restricted to the following areas;
 - a. North (postcode) - HU, WF, LS, HD, HX, BD, DN, S, SK, OL, BL, M, WA, WN, L
 - b. Midlands (postcode) – NG, LE, CV, DE, B, ST, WS, TF, WV, WR, DY, CH, CW
3. The template service is not available for estimating or pricing purposes. Requests for matting templates should be accompanied by an appropriate order number. (Note – orders may be placed via your Gradus distributor). This order number may initially be based on an estimated cost. Following completion of the template the final price will be confirmed and an amended order should be placed as needed.
4. The following information will be required via email or fax in order to take a template
 - a. Site address (including full postcode), site contact name and telephone number
 - b. Detail of the area(s) to be templated accompanied by a drawing or sketch where necessary
 - c. Confirmation of the product type, configuration, gauge and colour selected
 - d. Confirmation that the site is ready for templating – areas should be sound, flat and free from all contaminants and a suitable matwell frame in place.
 - e. We may refuse to take a template following an initial site visit by our surveyor if the area is deemed to be unsuitable. In these circumstances Gradus accepts no responsibility for resultant delays or costs.
5. Matting templates will not be taken for a single area that exceeds 15m² or where over 10 linear metres of shaping is required. In these circumstances we would recommend you contact your local Area Sales Manager for details of our installation service.
6. On completion of the template it will be forwarded for manufacture. Lead times apply to manufacturing and can vary – please enquire at the time of placing the initial request.
7. Any subsequent alteration of the matwell after templating is likely to result in the finished product not fitting. In these circumstances no responsibility can be accepted by Gradus for delays or consequential costs. The incorrect mat will be charged for in full. Please note that photographs may be taken during the templating process.
8. The mat will be delivered to site with any layout instructions clearly marked with the delivery paperwork and all panels clearly labelled. Gradus installation instructions must be followed and details can be found on our web-site www.gradusworld.com

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